

Registration Policy: Cancellations & Refunds

- **Payment:** All registration fees must be paid in full prior to attending the conference.
- **Cancellation Requests:** Must be emailed to admin@mapt.org
- **Refund Period:** Cancellations requests received by **11:59 p.m. PT on May 15, 2026**, are eligible for a refund minus the non-refundable administrative fee of \$75.00.
- **No Refund Period:** Cancellations requests received after May 15, 2026, are ineligible for a refund.
- **No-show Policy:** No-shows are not eligible for refunds or credit transfers. Payment is still required as per registration terms, even if attendance is not possible.
- **Post-Cancellation:** Payments made to MAPT are non-refundable after May 15, 2026, for any reason, including but not limited to illness, travel issues, job loss, or duplicate purchases. Requests for refunds submitted after this date due to exceptional circumstances (e.g., family death, documented illness) may be reviewed on a case-by-case basis.
- **Force Majeure:** Neither party is liable for failure to perform due to a Force Majeure Event, including acts of God, natural disasters, war, terrorism, strikes, pandemics, or government actions. The affected party must notify the other party within 3 days and make reasonable efforts to mitigate the impact.
- **Event Cancellation:** If MAPT cancels or postpones a conference, refunds will not be issued. However, registration fees may be transferred to a future event based on the circumstances.

Registration Policy: Substitutions

- **Transfers:** Registrations can be transferred to another attendee. Requests for substitutions must be submitted in writing via email up to 21 days before the conference starts.

MAPT reserves the right to refuse any refunds, cancellation, or transfer requests.

Terms & Conditions

By registering for the MAPT Annual Conference, you are entering into an agreement with the organizers and agree to comply with the event's Terms and Conditions. This agreement covers important policies related to attendance, cancellations, refunds, use of personal data, and event conduct. Please take the time to review all policies carefully before proceeding with your registration. Your participation in the event is contingent upon your acceptance of these terms. Please review the above before finalizing your registration.